

PROCESS FLOW FOR ALERT SUBSCRIPTION / NON - SUBSCRIPTION

Registration of Mobile number:

Please check whether your correct / latest email id and Mobile number is available in ebanking, Go to the Menu “Profile” → Sub Menu “My Profile” and if the same is not updated / registered / incorrect, then get it updated / registered with the Base Branch so that it is updated in ebanking automatically after 48 hrs.

Process for Subscription of Alerts:

Steps	Process
1.	On the side menu, the following sub-menus are displayed <ul style="list-style-type: none"> • Query on Alerts History • Alert History • Subscription
2.	Click on Subscription sub-menu for Alert Registration
3.	Details of various types of Alerts offered by Bank is displayed
4.	Select the Alerts by ticking against the SMS Alerts and / or internal mail alerts.
5.	Click on Submit button.
6.	The user will start receiving the chosen alerts after successful registration within A day.

Query on Alert History:

Steps	Process
1.	Facilitates Query on Alerts History Category wise and Date wise

Alert History:

Steps	Process
1.	All the subscribed alerts that are generated for the User are displayed.

For Non-Subscription of Alerts:

Steps	Process
1.	Click on Subscription sub-menu
2.	Details of various types of Alerts subscribed by the User are displayed with tick mark.
3.	Select the Alerts, you wish to unsubscribe by removing the tick against the internal mail alerts and/or SMS Alerts
4.	Click on Submit button.