

FREQUENTLY ASKED QUESTIONS (FAQs)

On Digital Signature Usage in Baroda Connect for Corporate e-Banking Users.

Q) Will the facility for Digital Signature (DSC) be provided to all Baroda Connect Users?

No. Currently the facility for DSC is provided only to Corporate e-Banking Users.

Q) Will DSC be supported by all tokens?

Currently Digital Signature component will be supported by "Aladdin" tokens only.

Q) Will DSC be applicable to all types of Digital Signature Certificates?

At present DSC usage in Baroda Connect is restricted to Class 3 Certificates only. In due course it will be enabled for Class 2 Certificates also.

Q) Is Registration for DSC compulsory for corporate customers to use Baroda Connect?

Registration for usage of Digital Signature is optional and has been provided as an additional optional feature.

Q) Once registered for DSC, will a Corporate customer be able to unregister the same?

Once the Corporate user registers for Digital Signature facility, he will be able to delink it only till his certificate is valid. Upon revocation/expiry of the certificate the user will not be allowed to login to internet banking, till delinking/remapping is done by Baroda Connect department.